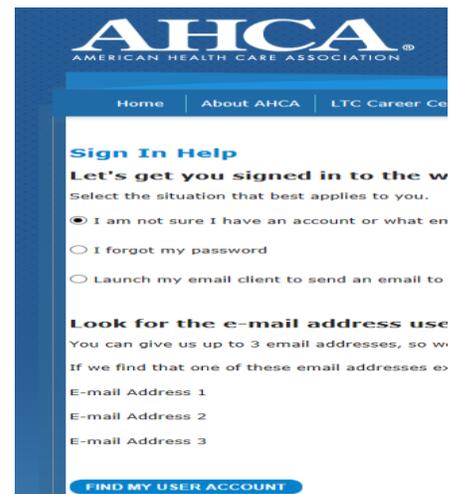


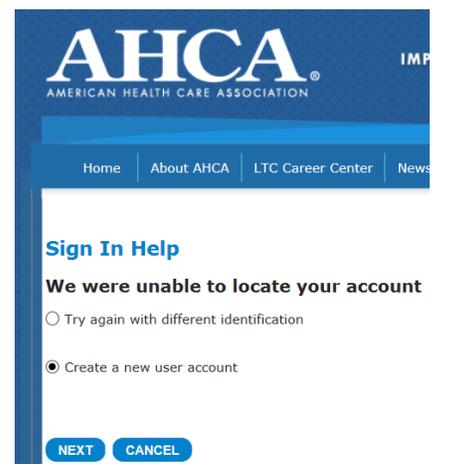
**Step 1:** Visit <http://www.ahcancal.org/Pages/forgot-password.aspx>



**Step 2:** Select **“I am not sure I have an account or what email I used for my user account”** Once the page reloads, enter up your email address and click the **“FIND MY USER ACCOUNT”** button.



**Step 3:** The next screen will bring up two options. If you think you may have created your account with a different email address, such as your yahoo or Gmail email account, and would like the system to try to locate your account again, click **“Try again with a different identification”**. To create a new user account, select **“Create a new user account”** and click the **“NEXT”** button.



**Step 4:** Complete the Create New User Account form.

**Step 5:** Please note: individuals must select and identify their employer parent account by clicking the **“IDENTIFY MY COMPANY”** button to gain access to the website.

**Step 6:** Click **“Create new account and sign in”**

**Step 7:** Go to <https://educate.ahcancal.org/> and **log in** by clicking on the gray box in the upper right hand corner

Please let us know if you have any further questions.  
[educate@ahca.org](mailto:educate@ahca.org)